



GENERAL TERMS AND CONDITIONS AND HOUSE RULES

CamperArea Roermond

Version: 24 July 2026

CamperArea Roermond

De Weerd 150
6041 TL Roermond
The Netherlands

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Introduction

We warmly welcome you to CamperArea Roermond.

We strive to provide a safe, clean and welcoming environment in which all guests can enjoy a pleasant stay.

In addition to the applicable RECRON Terms and Conditions, we have established the following General Terms and Conditions and House Rules to ensure a pleasant atmosphere and an enjoyable stay for everyone.

These terms and conditions are available for review prior to making a reservation. By making a reservation, the guest declares that they have read and understood these terms and conditions and agree to be bound by them.

1. Liability

- Staying at CamperArea Roermond and using the site and its facilities is entirely at the guest's own risk and expense.
 - CamperArea Roermond shall not be liable for theft, loss, damage, accidents or personal injury occurring on the premises, unless such liability results from wilful misconduct or gross negligence on the part of CamperArea Roermond.
 - CamperArea Roermond shall not be liable for damage resulting from circumstances beyond its reasonable control, including weather conditions, technical failures, force majeure or acts or omissions of third parties.
 - The guest shall be liable for any damage caused by the guest, their family members, fellow travellers, guests, visitors or pets, insofar as such damage can reasonably be attributed to the guest.
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2. Reservations, Changes, Rebooking and Cancellation



- A reservation becomes final once it has been confirmed by CamperArea Roermond.
- The applicable RECRON Terms and Conditions apply to the stay, **with the exception of provisions relating to cancellations and cancellation charges.**
- Cancellations, changes and rebookings are governed exclusively by the provisions set out in these General Terms and Conditions and House Rules of CamperArea Roermond.

The following conditions apply:

- Changes to an existing reservation are not permitted.
 - It is not possible to change the arrival or departure date, length of stay, number of persons or other reservation details.
 - Rebooking to another date or period is not permitted.
 - Cancellation of a reservation is not permitted.
 - In the event of cancellation, no-show or early departure, the guest is not entitled to a refund of amounts already paid.
 - CamperArea Roermond reserves the right to charge the full cost of the stay.
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3. Right of Withdrawal

For reservations concerning recreational accommodation for which a specific date or period has been agreed, there is no statutory right of withdrawal as referred to in Article 6:230p of the Dutch Civil Code.

Accordingly, a confirmed reservation cannot be withdrawn from, cancelled, amended or rebooked, unless CamperArea Roermond provides written consent to do so.

4. Camper Pitch

- Each guest must use only the camper pitch assigned to them.
 - Changing pitches without the prior permission of the site manager is not permitted.
 - Only one camper is permitted per camper pitch.
 - The camper must be parked entirely within the boundaries of the assigned pitch.
 - Additional camping equipment, such as tents, caravans or folding trailers, is not permitted without prior approval.
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5. Check-in and Check-out

- Check-in is possible from **11:00 a.m.** on the day of arrival.
 - Check-out must take place **before 11:00 a.m.** on the day of departure.
 - In the event of exceeding the check-out time, CamperArea Roermond reserves the right to charge additional fees.
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6. Waste and the Environment



- General waste must be disposed of exclusively in sealed plastic bags in the designated waste containers.
 - Glass must be disposed of in the designated glass recycling container.
 - Wastewater, toilet waste, washing water and other contaminated liquids must never be discharged onto the ground or into surface water.
 - Only use the designated camper service facilities for this purpose.
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7. Electricity

- Each camper pitch is equipped with its own electricity connection.
 - In the event of an overload, the electricity supply will be automatically interrupted.
 - To have the electricity supply reconnected, please report to the Wakeboard Pavilion or a member of staff at CamperArea Roermond.
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8. Quiet Hours and Noise

- We ask all guests to be considerate of one another.
 - Loud music, televisions or other audio equipment must not cause a nuisance to other guests.
 - Quiet hours apply daily from **10:30 p.m. to 8:00 a.m.**
 - During these hours, motorised traffic is prohibited on the premises, except in emergency situations or with the permission of the site manager.
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9. Barbecues and Open Fires

- Open fires are not permitted for fire safety reasons.
 - Barbecuing with charcoal or any other form of open fire is prohibited.
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10. Pets

- Pets are permitted provided that they do not cause a nuisance.
 - Dogs must be kept on a leash throughout the entire site.
 - Pets are not permitted in sanitary facilities or in designated prohibited areas.
 - Pet owners must clean up their pets' waste immediately.
 - Pets may not be left unattended at the camper.
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11. Sanitary Facilities

We ask all guests to help keep the sanitary facilities clean and tidy.

- Smoking and pets are prohibited in the sanitary facilities.
 - Please avoid unnecessary consumption of water.
 - Children under the age of 8 may only use the sanitary facilities under supervision.
 - Wet toilet paper, sanitary pads, tampons, wipes and other products must not be flushed down the toilet.
 - Please dispose of these items in the designated waste bins provided.
 - Please leave the sanitary facilities clean and tidy for the next user.
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12. Internet

- Guests may use the wireless internet free of charge during their stay.
 - CamperArea Roermond cannot guarantee the availability, speed or proper functioning of the network.
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13. Boats and Trailers

- Guests bringing a boat may launch it into the water exclusively via the designated slipway.
 - For this purpose, please report to a member of staff at CamperArea Roermond or Resort Marina Oolderhuuske.
 - Boats must be placed on their trailers in the designated areas in the evening.
 - Parking trailers at the camper pitch is not permitted.
 - A separate designated parking area for trailers will be assigned by a member of staff.
 - Jet skis and inflatable boats are not permitted.
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14. Safety and Compliance

- Guests must follow the instructions given by CamperArea Roermond staff.
 - Behaviour that causes nuisance, danger or inconvenience to other guests, staff or visitors is not permitted.
 - Guests must treat the site, its facilities and the property of CamperArea Roermond with due care.
 - In the event of a serious breach of these terms and conditions or inappropriate behaviour, CamperArea Roermond reserves the right to terminate the stay with immediate effect.
 - If the stay is terminated due to a breach of these terms and conditions, the guest is not entitled to a refund of the accommodation or stay costs.
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15. CCTV Surveillance

- CCTV surveillance is in operation on the CamperArea Roermond premises.
 - The purpose of CCTV surveillance is to ensure the safety of guests, staff and visitors and to protect property.
 - CCTV footage may be used in connection with incidents such as theft, vandalism, damage or other undesirable situations.
 - CCTV footage is processed in accordance with applicable privacy legislation (GDPR).
 - CCTV footage will only be used for the purposes described above.
 - CCTV footage will not be retained for longer than necessary.
 - Where legally required, CCTV footage may be provided to the competent authorities.
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16. Acknowledgement of the Terms and Conditions

- These General Terms and Conditions and House Rules of CamperArea Roermond are available for review prior to making a reservation.
 - By making a reservation, the guest declares that they have read and understood these terms and conditions and agree to be bound by them.
 - The guest is responsible for reading these terms and conditions in good time before the reservation is finalised.
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17. Applicable Law

- All reservations, agreements and stays at CamperArea Roermond are exclusively governed by Dutch law.
 - Any disputes arising from or relating to the stay shall be submitted to the competent court in the Netherlands, unless mandatory statutory provisions provide otherwise.
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End of General Terms and Conditions and House Rules

Privacy Statement



CamperArea Roermond

Version: 24 July 2026

1. Introduction

CamperArea Roermond places great importance on protecting the privacy of its guests and visitors.

We process personal data with due care and only for the purposes for which it has been collected.

This Privacy Statement explains which personal data we process, why we process it and what rights you have in relation to your personal data.

CamperArea Roermond processes personal data in accordance with the General Data Protection Regulation (GDPR).

2. What Personal Data Do We Process?

When you make a reservation, contact us or use our services, we may process the following personal data:

- Name and contact details;
- Telephone number;
- Email address;
- Information necessary to process your reservation;
- Arrival and departure details;
- Information relating to your stay;
- Correspondence with CamperArea Roermond;
- Information that you voluntarily provide to us.

We only process personal data that is necessary for the provision of our services.

3. What Do We Use Your Data For?

CamperArea Roermond uses your personal data for the following purposes:

- Processing and managing reservations;
- Performing the agreement with you as a guest;
- Sending reservation confirmations and information relating to your stay;
- Responding to questions and requests;
- Improving our services;
- Complying with legal obligations.



4. CCTV Surveillance and Privacy

CamperArea Roermond operates CCTV surveillance on its premises.

The purposes of CCTV surveillance are:

- Enhancing the safety of guests, staff and visitors;
- Protecting property;
- Preventing and investigating theft, vandalism, damage and other undesirable situations.

CCTV footage is only viewed when necessary, for example following an incident or security alert.

The footage is used exclusively for the purposes described above and is not retained for longer than necessary.

Where legally required, CCTV footage may be provided to the competent authorities.

5. Disclosure of Personal Data to Third Parties

CamperArea Roermond does not disclose personal data to third parties unless:

- This is necessary for the performance of the reservation;
- This is required by law;
- You have given your consent.

Where we engage external parties to process personal data on our behalf, we ensure that these parties handle your data with due care and comply with applicable privacy legislation.

6. Retention Period

CamperArea Roermond does not retain personal data for longer than necessary for the purpose for which it was collected.

Data required for our administration and to comply with legal obligations will be retained in accordance with the applicable statutory retention periods.

7. Your Privacy Rights

You have the right to:

- Request access to the personal data we process about you;
- Under certain conditions, request the deletion of your personal data;
- Object to certain forms of processing;
- Lodge a complaint with the Dutch Data Protection Authority (*Autoriteit Persoonsgegevens*).

Requests relating to your personal data can be submitted to CamperArea Roermond.



8. Security of Personal Data

CamperArea Roermond takes appropriate technical and organisational measures to protect personal data against:

- Loss;
- Misuse;
- Unauthorised access;
- Unauthorised disclosure.

9. Changes to this Privacy Statement

CamperArea Roermond reserves the right to amend this Privacy Statement when changes to its services or applicable legislation give cause to do so.

The most recent version of this Privacy Statement is made available to guests.

Contact Details

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Document Details

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